

SYSTEM AVAILABILITY:-

Up time per month (production hours 5pm EST Sunday – 5pm EST Friday)	Jan 2024	Feb 2024	Mar 2024	Apr 2024	May 2024	June 2024	July 2024	Aug 2024	Sept 2024	Oct 2024	Nov 2024	Dec 2024
Website	99.95%	100%	99.96%	99.45%	100%	100%	100%	99.98%	100%	100%	99.56%	100%
Trading Platform	100%	99.26%	100%	100%	99.8%	100%	100%	100%	100%	100%	100%	100%
Client Deposit Funds	100%	100%	99.99%	100%	99.8%	100%	100%	100%	99.9%	100%	100%	100%
Client Withdraw Funds	100%	100%	99.99%	100%	99.8%	100%	100%	100%	99.9%	100%	100%	100%
Client access account	100%	100%	100%	100%	99.8%	100%	100%	100%	100%	100%	100%	100%
Client contact by phone	100%	100%	100%	100%	100%	100%	100%	99.98%	100%	100%	100%	100%
Client contact by chat	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Client contact by email	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	99.993%
Accounting opening	100%	99.21%	99.8%	100%	99.99%	100%	99.99%	100%	100%	100%	100%	100%