

# **OANDA Asia Pacific Pte Ltd - Joint Account**

#### Convert an OANDA Personal Account to a Joint Account

## What is a joint account?

A joint account is owned by two account holders and can be used by either one of them. Any OANDA personal account can be converted into a joint account once the individual account holder initiates and authorizes this process.

### Note that:

- The login username, email address, and security question stay the same when an account is converted to a joint account.
- The standard withdrawals policy still applies: funds will be returned to the same bank account where the funds originally came from. If both parties already share a joint bank account, this policy should not affect them.

### Set up a joint account:

One account holder must already have an OANDA account.

- 1. The second account holder must register for an account online.
- 2. Email <a href="mailto:frontdesk@oanda.com">frontdesk@oanda.com</a> to request for the Joint Account Application form, which has to be signed by both parties.
- 3. Return the completed form to <a href="mailto:frontdesk@oanda.com">frontdesk@oanda.com</a>, attention to the AML team and include both usernames in your correspondence.

#### Questions?

If you have questions, please contact <u>Customer Support</u>.

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